



Terms and Conditions

Terms and Conditions ("Terms")

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Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the <https://www.kora-swiss.com> website operated by "Arts and Crafts The Asian Lifestyle Fröhlich" ("us", "we", "Company" or "our").

By visiting our site and/ or purchasing a product or service from us, you engage in our "Services" and agree to be bound by the following terms and conditions ("Terms"), including any additional terms, conditions or policies referenced herein and/or available by hyperlink. These Terms apply to everyone who uses our site, including without limitation browsers, vendors, customers, merchants, and/ or contributors of content. By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.

Any new features or tools that we add to our site will also be subject to these Terms. You can review the most current version of the Terms at any time on this page. We reserve the right to update, change or replace any part of these Terms by posting updates and/or changes to our site. It is your responsibility to check this page periodically for changes. What constitutes a material change will be determined at our sole discretion. If you continue to use our site after these changes are posted, you agree to the revised Terms.

Communications

The entire communication with us is electronic. Every time you send us an email or visit our website, you are going to be communicating with us. You hereby consent to receive communications from us. If you subscribe to the news on our website, you are going to receive regular emails from us. We will continue to communicate with you by posting news and notices on our website and by sending you emails. You also agree that all notices, disclosures, agreements and other communications we provide to you electronically meet the legal requirements that such communications be in writing.

You understand that any information you provide to us in using the Services may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.

Our presences on social networks and platforms serve a better, active communication with our customers and interested parties. We inform there about our products and current special offers.

When you visit our websites in social media, your data may be automatically collected and stored for market research and advertising purposes. So-called usage profiles are created from these data using pseudonyms. These can be used, for example, to place advertisements inside and outside the platforms



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that presumably correspond to your interests. For this purpose, cookies are usually used on your terminal. The visitor behaviour and the interests of the users are stored in these cookies.

We will retain and use your Personal Data only for as long as is necessary and to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies. We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer periods.

Purchase

If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your Name, Address, Telephone Number, Mobile Telephone Number and eMail address.

You agree to provide current, complete and accurate purchase information for all purchases made on our site.

When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it; (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

In the event that we modify or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address or the phone number you provided at the time the order was made.

You agree you will not reproduce, duplicate, copy, sell, resell or exploit any portion of the Services, use of the Services, or access to the Services or any contact on our site through which the Services are provided, without express written permission by us.

Orders

Please note, that all Products offered on the Websites are an invitation to buy only and are not an offer or unilateral contract of sale from our side. We reserve the right to refuse service to anyone for any reason at any time.

When you place an order to purchase a product from our Company, we will send you an e-mail confirming receipt of your order and containing the details of your order (the "Order Confirmation E-mail"). The Order Confirmation E-mail is acknowledgement that we have received your order, and does not confirm acceptance of your offer to buy the product(s) ordered. We only accept your offer, and conclude the contract of sale for a product ordered by you, when we dispatch the product to you and



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send e-mail confirmation to you that we've dispatched the product to you (the "Dispatch Confirmation E-mail"). If your order is dispatched in more than one package, you may receive a separate Dispatch Confirmation E-mail for each package, and each Dispatch Confirmation E-mail and corresponding dispatch will conclude a separate contract of sale between us for the product(s) specified in that Dispatch Confirmation E-mail.

Prices of Products

All prices of Products on the Websites are the prices for the Products only. They include any VAT (or other sales taxes) payable but do not include the charge for delivery (if any). Please see our information on Shipping in our Shipping Policy.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

If a Product's correct price is higher than the price stated on the Websites, we will, at our discretion, contact you for your instructions before we accept your order. If we accept and process your order where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may terminate the contract, refund you any sums you have paid and require the return of any Products provided to you.

If you have completed a purchase prior to a price change, the price change will not apply to that purchase, but will apply to any future purchases of products or services that you might make.

Accuracy of information

While we do our best to provide accurate information, we make no warranties with respect to the information provided on our site, and are not responsible if that information is not accurate, complete, up-to-date or otherwise does not meet your personal requirements. Any reliance on the material or information on our site is at your own risk. Our site may contain certain historical information that is not current and is provided for your reference only. We reserve the right to modify the contents of our site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

We make every effort to display as accurately as possible the colours and images of our products that appear on our site, however, the products may not be identical to the published descriptions and/or images that are displayed. As the actual colours you see will depend on your monitor, we cannot guarantee that your monitor's display of any colour will accurately reflect the colour of the product on delivery.

All product descriptions are subject to change at any time without notice and at our sole discretion. We reserve the right at any time and without notice to modify or discontinue the Services (or any part or content thereof) or any of our product or service offering.



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All sizes and measurements are approximate; however we do make every effort to ensure they are as accurate as possible. Unless otherwise stated, sizes indicated are European sizes. Please refer to the size guide (if provided) for clarification, or contact us per eMail, or visit us in the shop for a personal size consultation.

Children

In order to use our website and/or receive our services, you must be at least 18 years of age or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you. A breach or violation of any of the Terms will result in immediate termination of your Services

We do not sell products for purchase by children. We sell children's products for purchase by adults. If you are under 18 you may only use our website with the involvement of a parent or guardian.

Availability

We list availability information for products sold by us on the website including on each product information page. Beyond what we say on that page or otherwise on the website, we cannot be more specific about availability. As we process your order, we will inform you by e-mail as soon as possible if any products you order turn out to be unavailable and you will not be charged for those products.

Return and refund policy

We would accept Returns if you notify us via email at info@kora-swiss.com within 10 days after your package has been dispatched. If 10 days had gone by after your package was delivered, unfortunately, we would not be able to offer you a refund or exchange.

To be eligible for a return, your item must be in the same condition that it was in when you received it. It must also be in the original packaging. Please see our Returns and Refund policy.

Third Party Links and Services

Our Service may contain links to third-party web sites or services that are not owned or controlled by our Company. We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that our company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such websites or services.



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Termination

These Terms are effective unless and until terminated by either you or us. You may terminate these Terms at any time by notifying us that you no longer wish to use our Services, or by ceasing to use our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms, we also may terminate these Terms at any time without notice and accordingly may deny you access to our Services (or any part thereof).

The obligations (including payment obligations) and liabilities of the parties incurred prior to the termination date shall survive the termination of these Terms for all purposes.

Applicable Law

By visiting this website, you agree that the laws of Switzerland, without regard to principles of conflict laws, will govern these terms and conditions, or any dispute of any sort that might come between “Arts and Crafts, The Asian Lifestyle Fröhlich” and you, or its business partners and associates.

Contact Us

If you have any questions about these Terms, please contact us.